

Use Case: Access Reliable Information

Actors: Patient

Goal: Access reliable information about diabetes and diabetic foot ulcers

Overview:

Patients have access to reliable and relevant information about diabetes and diabetic foot ulcers (e.g., how to change their wound dressings).

Cross-reference:

R6, R15

Basic course of events:

1. Sign in
This use case starts when a patient accesses the Tele-Scar platform. *The system asks for identification information.* The patient enters the email account and password. *The system validates the email and password.*
2. Select "Access Reliable Information"
The system displays the functions available to the patient. The patient selects "Access Reliable Information".
3. Enter the search topic
The patient enters the topic (subject) he/she wants to search for. *The system retrieves links related to the topic of search from trusted sources, such as the DGS.*
4. Select the link of interest
The patient selects the link he/she found more suitable. *The system sends the patient to the page associated with the chosen link.*
The use case ends.

Alternative courses:

Step 1 If the system determines that the patient's email account and/or password are not valid, an error message is displayed. The use case ends.

Step 3 If the system could not find any information related to the topic of search, a message stating that the search was unsuccessful is displayed. The use case ends.

Step 4 If the system is unable to send the patient to a page associated with the chosen link, an error message is displayed. The use case ends.

Quit The system allows the patient to quit at any time during the use case. All the ongoing search is stopped. The use case ends.

Preconditions: Patient has an internet connection.

The patient is registered and has access to the Tele-Scar platform.

Postconditions: At the end of the use case either the patient has access to reliable information concerning what he/she has searched for or the search for reliable information was unsuccessful and no information was presented to the patient.